

GOVERNMENT OF ANDHRA PRADESH
SCHOOL EDUCATION - SAMAGRA SHIKSHA

Memo.No. SS-15024/89/2020-SAMO-SSA, Dt.16/07/2020

Sub: AP Samagra Shiksha, Amaravati – Quality Education - Students call center was launched by the Hon'ble Minister, Education Department, Govt. of Andhra Pradesh to clarify the students doubt – Certain instructions - Issued.

Ref: As per instructions of the Director, SIEMAT, AP Samagra Shiksha, Andhra Pradesh, Vijayawada.

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All the DEOs & Ex-officio Project Coordinators and Additional Project Coordinators in the State are informed that Students call center was launched by the Hon'ble Minister, Education Department, Government of Andhra Pradesh for clarifying the students doubt from Monday to Friday between 10:00 AM to 12:30 PM and 2:00 PM to 4:00 PM due to closure of schools because of COVID-19 pandemic. The Call center number is **1800 123 123 124**. A poster was designed for giving wide publicity to this toll free number.

2. Therefore, all the District Educational Officers and Additional Project Coordinators in the State are directed to keep the poster in the prominent places for wider use of this toll free number by students for clarifying their subject doubts.

3. This is for kind information.

Encl: - Poster.

CHINAVEERABHADRUDU VADREVVU
STATE PROJECT DIRECTOR

To

All the DEOs & Ex-officio Project Coordinators and Additional Project Coordinators in the State.

Copy submitted to the Principal Secretary to Government, School Education, AP, Velagapudi, Amaravati for kind information.

Copy submitted to the Commissioner of School Education, Andhra Pradesh, Amaravati for information.

Copy to the Director, SCERT, AP.

Copy to the Regional Joint Director of School Education, Kakinada, Visakhapatnam, Guntur and Kadapa for taking necessary action.